



Security Engineer (L3)

Level: Mid-Tier

Location: Overland Park, KS

Travel Requirements: Negligible

Compensation: DOE

Job I.D.: KS-18-111

Foresite delivers a range of managed security, and cyber consulting & compliance solutions through strategic channel partnerships serving more than 300 customers globally.

These unique and flexible solutions offer businesses innovative ways to address the liabilities of today's complex security and compliance requirements. Our professionals, long experienced and highly knowledgeable in IT management and security, apply their expertise to providing superior product performance and unparalleled customer service through Foresite's proprietary ProVision platform.

Foresite is headquartered in Overland Park, Kansas with operation centers in Boston, New York, and London.

Position Summary:

Foresite is seeking enthusiastic and motivated individuals with 2+ years of Security experience with technologies such as Check Point, Cisco, Palo Alto, Juniper, Fortinet and others to provide Support, Managed Security Services, and Presales support for our valued customers operating all over the world. This is a hands on role in a multi-tenant environment with access to many complex estates.

Successful candidates will have 2-5 years' hands-on technical experience in at least 2 of the following; Check Point, Cisco, Palo Alto, Juniper and Fortinet plus the associated advanced certifications in both Security and Vendor technologies.

Responsibilities:

- Troubleshoot, diagnose, and solve customer issues
- Implement change requests for managed security customers, providing 2nd & 3rd level troubleshooting support
- Point of technical escalation for our SOC analysts
- Effective and prompt communications with clients and internal staff/management
- Technical mentorship for security analyst team
- Generate and maintain operational process and training documentation
- Provide input to constantly improve our products and services to add value for our customers and shareholders

- Handle any additional maintenance and/or service related activities as they arise
- Obtain and/or maintain up to date certifications for all products supported
- Analysis, recommendation and implementation of new technologies
- Other Duties as assigned
- Participate in company compliance initiatives relevant to ISO, NIST, and PCI etc.

Qualifications:

- Bachelors or equivalent experience; preferred Bachelor's degree in Computer Science
- Minimum of 2 years hands-on experience with System, Network, or Security Administration including firewall
- Minimum of 2+ years hands-on experience including Certification with at least 2 of the following; Check Point, Cisco, Palo Alto, Juniper, Fortinet, Palo Alto
- Check Point, Cisco or Fortinet advanced certifications and/or work experience very beneficial
- Relevant certifications in System Administration, Networking, and/or Security
- Ability to demonstrate a detailed knowledge of IP networking, Routing & Switching, System Administration, and Information Security
- A "make it happen" attitude and approach
- Must possess a high degree of intelligence, competence, maturity, adaptability, resilience, integrity and initiative
- Clear, logical and persuasive communication skills with an ability to work closely with executives and employees at all levels
- Excellent attention to detail
- Genuine passion for Information Security

Skills:

- Professional demeanor and strong work ethic
- Excellent troubleshooting and analysis skills
- Ability to apply critical thinking and logic to a wide range of intellectual and practical problems
- Strong written communication skills including the ability to develop process documentation or guidelines for technical staff
- Strong verbal communication and collaboration skills including the ability to work with both technical and non-technical customers/peers to research and resolve problems
- Ability to maintain composure under pressure and work calmly during an emergency
- Ability to manage multiple tasks and schedules
- Demonstrated ability to implement changes, adhere to change control processes, troubleshoot connectivity

To be considered for this position, please email your resume in confidence to jobs@foresite.com.